

Effective Date: January 1, 2017

Sage Alerts & Workflow is licensed according to the number of applications ("connections") to be monitored as well as the type of functionality desired ("alerts", "reports", and "workflow"). The entry-level license type is "one connection alerts" – additional connections as well as either (or both) the "reports" and "workflow" modules may be added.

All license types allow a client to send out alerts via any method, for an unlimited number of alert scenarios. Full event customization options are included.

If a client wishes to monitor conditions in more than one application database, they may "add connections". Monitoring the content of Incoming Email requires a connection, as does monitoring the Operating System. Clients may also purchase an "Unlimited Connection" license.

License Type	License Cost	Annual M&S Cost (required 1 st year)
One Connection Alerts	\$1,799	\$399
Add Reports Module	\$999	\$199
Add Workflow Module	\$999	\$199
One Full Connection, All Features (Includes Alerts, Reports, and Workflow)	\$3,295	\$650
Upgrade One Connection	\$1,799	\$399
Unlimited Connections (Includes Alerts, Reports, and Workflow for unlimited applications. (4 connections = Unlimited))	\$8,695	\$1,700
Client Access License (Optional) (allows remote administration of the Alerts & Workflow server)	\$495	\$99

Subscription Pricing (Per month)

One Connection Alerts	\$99
Reports Module	\$79
Workflow Module	\$79
One Connection Upgrade	\$79
Client License per User	\$20

Please call your Sage Partner to purchase Sage Alerts & Workflow. If you are not working with a partner, contact Sage at the numbers below.

Sage 100, 300, 500 ERP	(866) 530-7243
Sage BusinessWorks:	(800) 447-5700
Sage BusinessVision:	(866) 725-0724
Sage Fixed Assets:	(800) 368-2405
Sage HRMS:	(866) 271-6050
Sage CRM:	(866) 530-7243

Price List Notes:

1. All prices are MSRPs and are in US dollars.
2. Total purchase price is license price plus Support/Maintenance price.
3. You cannot have 2 installations of Sage Alerts & Workflow with only one license code.
4. You cannot have multiple installations of Sage Alerts & Workflow on a single server, but you may install Sage Alerts & Workflow on virtual servers.
5. A Sage Alerts & Workflow Development & Testing ("devtest") license may be purchased by any client who has purchased a standard (production) license. There is no cost for the devtest license, but a client must pay annual M&S on the devtest license, and that M&S amount is equivalent to the M&S on the client's production Sage Alerts & Workflow system.
 - a. If you do not need a permanent "devtest" environment, you may download and install the Sage Alerts & Workflow evaluation/trial software which is full-function and automatically runs for 30 days. The ability to send alert messages via e-mail, fax, pager, PDA/cellular phone, webcast, FTP, and Instant Message is included in all license types.
6. The ability to send alert messages via e-mail, fax, pager, text message, Dashboard, FTP, Twitter and Instant Message is included in all license types.
7. Use of the E-Mail Response System (to monitor incoming e-mail messages) requires an additional connection license.
8. The ability to monitor the Operating System and/or the ability to use the Front-End VB Scripting module requires an additional connection license.
9. Use of the Back-End VB Scripting module (to execute VB scripts as the result of a triggered event) is included in all license types that include Workflow.
10. Maintenance contract entitles client to free software enhancements and technical support.
11. The purchase of an annual Support/Maintenance contract is mandatory at time of purchase.
12. Reports and Workflow only need to be added once regardless of how many connections are purchased.

Here are three examples of "Modular" pricing:

1. A client wishes to monitor a single ERP database and trigger alerts. The client does not need the ability to generate and deliver Crystal Reports, nor do they need the ability to write information back into the ERP database or into any other database.

License: Enterprise Edition One Connection Alerts MSRP: \$1,799 + M&S

2. A client wishes to monitor their ERP database and trigger alerts, including order confirmations and invoices in PDF format. To do this, the client does need the Crystal Reports integration, but they do not need the ability to write information back into a database.

License: Enterprise Edition One Connection Alerts plus Reports Module. MSRP: (\$1,799 + \$999) + M&S

3. A client wishes to monitor a single CRM database and a single ERP database. They need the ability to trigger Crystal Reports, and the ability to configure events that write data back into either database.

License: Enterprise Edition Full Featured One Connection plus One Connection Upgrade
MSRP: (\$3,295 + \$1,799) + M&S

Client Licensing Options:

An Alerts & Workflow server license (as priced on page 1) allows one copy (iteration) of the Alerts & Workflow Event Manager, Navigator, Monitor, and Administrator to be run only from the server on which the Alerts & Workflow database is installed.

If a client wishes to have remote access to any of these Alerts & Workflow modules (i.e., access to Alerts & Workflow from a system other than the server on which the Alerts & Workflow database is installed), the client may purchase one or more Alerts & Workflow “client licenses.”

(Please note that if a customer does not need to access Alerts & Workflow from a machine other than the server on which Alerts & Workflow is installed, there is no need to purchase an Alerts & Workflow client license.)

A single client license provides a single user with remote access to all four Alerts & Workflow modules; the Event Manager, Navigator, Administrator, and Alerts & Workflow Monitor. Client licensing is per concurrent user. You may install client licenses on as many machines as you like, but only up to the number of client licenses you have purchased will be able to connect simultaneously.